

Form 173

Rev 003

Date: 21.01.2020



Warranty for Tricel Novo Plants

Process Guarantee

The process is guaranteed to meet the designed Effluent Discharge Standard for the life of the plant provided that:

- All aspects of the Tricel Novo installation and technical manual are adhered to.
- The unit is serviced as per manufacturers guidelines.
- The flows and loads do not exceed those stated on the design sheet.
- There is sufficient hardness in the water where nitrification is required.
- Grease from commercial kitchens is not present in the influent.
- Performance is measured after the process has matured.
- Biological inhibitors are not present in the influent
- The pH is 6 to 9.

Warranty Period

The warranty period for mechanical parts in the Tricel Novo system is 36 months from date of purchase. The GRP structure of the Tricel Novo plants carry a 20-years warranty from date of purchase. The warranty gives specific additional benefits; statutory rights are unaffected.

Parts covered under warranty

Tricel (Environmental UK) shall not be liable for any labour involved in the removal or replacement of parts. Tricel (Environmental UK) shall not be liable for loss incurred because of interruption of service or for consequential damages, labour or expense due to a fault, nor shall this constitute a cause for the cancellation of the contract of purchase and sale. Specifically exempt from the warranty are limited life consumable components subject to normal wear and tear, such as air pump vanes and filters.

Tricel (Environmental UK) shall not be liable if the system has not been regularly service and desludged as per manufacturers guidelines by a competent agent with documentation detailing servicing carried out.

Chargeable non-warranty work

Service charges incurred (including parts and labour), due to unauthorised alteration, accidental damage, improper use, abuse, tampering, failure to follow installation instructions or failure to follow operating and maintenance procedures are not covered by this warranty and are not assumed by Tricel (Environmental UK). All service visits for non-warranty work are chargeable.

Product Registration

You must register your product within 10 days to ensure:

Warranty Confirmation – Your Product registration confirms your right to the protection under the terms and conditions of our limited warranty. Please save your receipt to validate your warranty.

Fill in the form below and return to Tricel (Environmental UK) Ltd

First Name:.....Last Name:.....

Email (optional):.....

Tel Number:.....Mobile Number:.....

Address:.....

.....

Tricel WO:.....Purchase order number:.....

Product Type:.....Serial Number:.....

Purchase from:.....Date of purchase:.....

Tricel Environmental UK, A trading brand of Dewey Waters Ltd

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